

Southern Illinois Healthcare



Recognizing SIH and Their IT Team for Their Pursuit of Innovation through Test Automation

SureTest partnered with SIH to provide test automation as a managed service for their EHR (Epic). **SureTest's solution included automating high-value and regularly executed test case scenarios within nine months of project kick-off.** SIH was able to leverage automation for the first quarterly Epic update received while we were in the script development phase. The implementation project is now complete, and SIH is receiving continuous smoke and regression testing of their key clinical and revenue cycle workflows that populate downstream systems. **Since our partnership began, SureTest has been SIH's turnkey partner for every quarterly Epic update.** As a managed service, SureTest provides daily maintenance on the automation to keep them current with system changes.

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Before SureTest Program

- 15 dedicated analysts for 2 weeks per quarterly Epic update
- 4,800 of manual testing hours
- Tedious efforts to produce test result documentation and maintain test scripts

After SureTest Program

- 375+ manual workflows transformed into automated integrated patient journeys
- Results Dashboard containing real-time logs and audit trails
 - Scripts executed either on a scheduled basis or on-demand
 - Continuous smoke and regression testing of key clinical & revenue cycle workflows
- Significantly improved employee morale due to manual testing time eliminated, allowing staff to focus on strategic tasks for their skillset

